# Format eBusiness Eni

# Technical Requirements

## Technical requirements

Before accessing **Eni eBusiness** Services: (Marketplace, e-Sourcing / e-Contest, P&CM, Eni Fuel e-bidding, Versalis e-bidding, Gela Refinery e-bidding, Press Center, P2P Eni US) you need to verify that your Internet connections are compatible.
It is advisable to operate from a workstation equipped with the technical requirements listed below.

## Minimum hardware requirements

- CPU: Pentium or higher.

## Minimum requirements for Internet connection

- Access to Eni's e-Business service via browser via Internet Service Provider. An ADSL or higher connection is recommended.
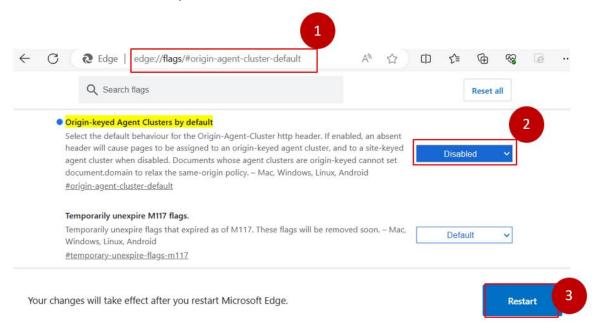
## Browser requirements

- To use the Eni e-Business service correctly, it is essential to use one of the following browsers:
    - **Microsoft Edge**
    - **Google Chrome**
    - **Mozilla Firefox – Firefox Extended Support Release**
- Following the latest updates to the Chromium engine, a parameterization has been introduced in the Google Chrome and Microsoft Edge browsers which inhibits normal navigation within the pages. On the most recent versions of these browsers, it is therefore necessary to act as described below.
    - **Browser Microsoft Edge**:
        1. Enter the following link into your browser's address bar:
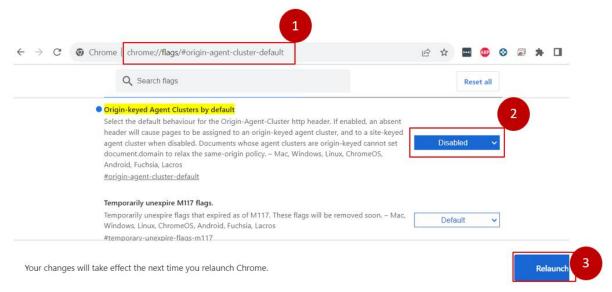           edge://flags/#origin-agent-cluster-default

2. Set "Disabled" instead of "Default" under "Origin-keyed Agent Clusters by default"
3. Restart your browser



- o **Browser Google Chrome**:
    1. Enter the following link into your browser's address bar: chrome://flags/#origin-agent-cluster-default
    2. Set "Disabled" instead of "Default" under "Origin-keyed Agent Clusters by default"
    3. Relaunch your browser



## Required Applications

- An active e-mail address is required on which to receive e-mail messages containing document receipt notifications

- Acrobat Reader (version 8.0 or higher) is required to view any files in pdf format containing document notifications and receivable via e-mail.
- Acrobat Reader can be downloaded free of charge at the following address: www.adobe.en/products/acrobat/readstep.html.
- Microsoft Office is recommended. Microsoft Office file viewers can be downloaded for free at the following address: www.microsoft.com.
- For full use of the Service, the JRE Java Runtime Environment applet must be installed:
- Minimum version: 1.5.xx
- The file can be downloaded manually from the SUN website: www.java.com/en