

# e-Business Services

Gift Registry and Hospitality Registry Version 11/2016

eni.com

## Dear User,

the following handbook shows you how to use of Gift registry and Hospitality registry.

We suggest to spend some times reading the following pages for a better and simpler use of the service.



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#### Gift Registry and Hospitality Registry: introduction

In compliance with the provisions of the Annex C "Gifts and Hospitality" to the MSG Anti-Corruption:

- Gifts made by the Company (Eni SpA and Subsidiaries) to third parties must be recorded in the Outbound Gifts Register. "Gifts" means:
  - promotional gifts, custom objects in the catalogue, usually of low cost (gadgets), suitable at events that contribute to disseminate and promote Eni's image and logo (trade fairs, conventions, team building events, workshops or similar events) that are offered to third-parties / participating personnel;
  - <u>institutional gifts</u>, custom objects in the catalog, with intrinsic economic value available to the top management distributed to third parties in institutional events;
  - <u>gift for specific projects or celebratory events</u>, objects with a particular focus on customization, not included in the catalog are characterized by the need to gifts *ad hoc*;



#### Gift Registry and Hospitality Registry: introduction

In compliance with the provisions of the Annex C "Gifts and Hospitality" to the MSG Anti-Corruption:

- <u>Hospitality</u> made by the Company (Eni spa and Eni Subsidiaries) in favour of third parties must be recorded in the **Outbound Hospitality Regster**.
- Hospitality made by the Company (Eni spa and Eni Subsidiaries) in favour of third parties are the expenses related to travel, hotel accommodation, lunch or evening meals, tickets or invitations to cultural events, the theatre or sports events offered by Eni to third parties, including Public Officials.

**NOTE:** Hospitality made by individual Eni employees in favour of third parties (or entertainment expenses) must not be recorded in the Outbound Hospitality Register

For any further details on the Outbound Gift and Hospitality Registers is possible to consult the Annex C to the Anti-Corruption MSG on Nemo's



### Gift Registry

The gift registry allows user to record, search and export the assignment of gifts.

To open this registry, click on **Assignment Registry > Gift-promotional/institutional**.





Search Events					
Search Search Search					
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ID Event		Beneficiary Role			
Event/Beneficiary		Sender Name		Unit Value from	0,00 to 0,00
Official	~	Sender Organization		Distribution Date from	😨 to 🗳
Organization Beneficiary		Description Gift		Event Status	~
Country for Entity		Event Type	<b>v</b>	Show also Deleted	

• In the section '**Search Events**' it's possible to set the search filters.

 The research is <u>case insensitive</u> (there isn't differences between uppercase and downcase characters) and uses <u>partial key</u> (search the string inside the records).

-e.g. If you insert the string 'Rossi' in the field **Event/Beneficiary**, the research returns all records that contain the word Rossi (without differences between uppercase and downcase characters)

• To run the search, click on the button 'Search'; to clan all filters click on 'Clear filter'.

**Deleted Event:** normally results don't include the deleted events; to show also deleted events, insert a flag into '**Show also Deleted**'.



The results of research are shown in the area 'Registry':

G	ift Re	gister																	
	Row	visible: 20 🔽 on 1	🗸 📑 Add E	vent 🔤 D	ownload 🛛 🔽 Co	onfirm selectio	n												
						-		-										-	
	\$	Document Number 😓	Event or A	Officer Public	Entity Beneficiary <sup>⊕</sup>	Entity Country ⇒	Beneficiary Role  →	Sender Name <sup>⊕</sup>	Sender Organization	Client 🔤	Mail Client ⇔	Gift Description ⇒	Event Type	Currency 🖨	Unitary ∀alue	Quantity 🖨	Distribution Date	Event Status	
Γ																			
		17	John Smith		ABC	Italia	Manager	UNIT A	Eni spa	Paul Brown	paul.brown@eni.com	Pen	Institutional	EUR	1,00	50,00	30.09.2015	Draft	2 🗎
	2.2	of 1 ⊻ ≚																	

• The number of result pages are shown a the end of the list, in the left side.

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To switch to next page click on \boxed{\blacksquare}; to switch to the last page click on \boxed{\blacksquare}; to switch to the
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 To sort in ascending or descending order, in accordance to the content of a particular field (e.g. Event or Beneficiary), click on the arrows near the label of the field.





Ascending order Descending order



#### Gift Registry Result of research – Application of filter

 To filter the results in accordance to the content of one or more fields (e.g. Event or Beneficiary), write the value (o just a string with the simbol \*) in the rown below the column label and click on the button 'Enter' of the keyboard



 To clean filters, delete the value in the rown and click on the button 'Enter' of the keyboard.



#### **Gift Registry** Result of research – Export

3

17 John Smith

#### To export the result of research, click on the button 'Download'.

Italia

ABC

Manager UNIT B

Manager UNIT A

Search Events	
Search Clear filter	
ID Event Beneficiary Role	
Event/Beneficiary smith × Sender Name Unit Value from 0,00 to	
Official Sender Organization Distribution Date from	
Organization Beneficiary Description Gift Event Status	
Country for Entity Event Type Show also Deleted	
Gift Register	
Row visible: 20 🗸 on 2 🗸 🖪 Add Event all Download 🗹 Confirm selection	
⊕ Document Number      ⊕ Event or      Beneficiary     ⊕ Officer      ⊕ Public     ⊕ Entity     ⊕ Entity     ⊕ Entity     ⊕ Entity     ⊕ Country     ⊕ Beneficiary	nt e
Paul Smith	٦.
18       Paul Smith       DEF       Italia       Manager       UNIT B       Et Spa       Mark Johnson       mark.johnson@eni.com       Bag       Institution	tic
Do you want to open or save event_register_20151102_163952.csv (495 bytes) from test-ebusiness.eni.it? Open Save  Cancel	×
	_
Image: Second s	
File Home Insert Page Layout Formulas Data Review View Developer	
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A B C D E F G H I J K L M N O P Q	
2 18 Paul Smith DEF Italia Manager UNIT B Eni Spa Mark John mark.john Bag Institutior EUR 20 5 ########## Draft	-1-

Eni Spa

Eni spa

Mark John mark.john Bag

Paul Brow paul.brow Pen

Institutior EUR

50 ######## Draft

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#### Gift Registry Creation New Event

To create a new event, select the button 'Add Event':

Gift Register Row visible: 20 v on	16 Add Event Download				-
Search 🦪 Clear filter					
ID Event Event/Beneficiary		Beneficiary Role Sender Name	] Unit Value from	0,00 to 0,00	
Official Organization Beneficiary Country for Entity		Sender Organization Description Gift Event Type	Distribution Date from Event Status Show also Deleted		

Fill in every field of the form. All fields are mandatory for the final confirmation of the event. When each field has been filled in, it's possible to:

- 1. Cancel the operation pressing button 'Close'.
- 2. Confirm the event with the button 'Save as definitive': in this case, once confirmed the event, it won't be changeable or deleteable by the employee. For the deletion of events already confirmed, please visit the section 'Deletion of event'.
- 3. To save a draft of the event, click on the button 'Save as draft': in this case, the draft will be available in the list of result in order to be edited, deleted or confirmed later.



#### Gift Registry Change draft of events

Just events in status 'Draft' can be changed and/or deleted. This events are in the list of results and they are marked by the status 'Draft'.

Ş	Document Number $\Leftrightarrow$	Event or Beneficiary ≑	Officer ⊖	Entity Beneficiary ≑	Entity Country ≑	Beneficiary Role  ⇔	Sender Name	Sender Organization ≑	Client 👙	Mail ⇔ Client	Gift Description ⇔	Event Type  ⇔	Currency 🖨	Unitary ∀alue	Quantity 🖨	Distribution Date  ⇔	Event Status	
	20	George Smith		DEF	Italia	Manager	UNIT C	Eni Spa	Mark Anderson	mark.anderson@eni.com	Trolley	Institutional	EUR	15,00	2,00	24.09.2015	Draft	<b>2</b>
	18	Paul Smith		DEF	Italia	Manager	UNIT B	Eni Spa	Mark Johnson	mark.johnson@eni.com	Bag	Institutional	EUR	20,00	5,00	01.10.2015	Draft	1
	17	John Smith		ABC	Italia	Manager	UNIT A	Eni spa	Paul Brown	paul.brown@eni.com	Pen	Institutional	EUR	1,00	50,00	30.09.2015	Draft	2
	1 of 1 🗵 🗵																	

To delete an event in status 'Draft', click on the icon 📔

To change the event in status 'Draft', click on the icon 🧪

To confirm an event in status 'Draft', there are two options:

- 1. Click on the icon 🧪 and then on the button 'Save as definitive'
- 2. Select the event to confirm, and click on ' Confirm selection'.



#### Gift Registry Deletion of Event

- The deletion of an event in status SAVED must be requested to the workgroup AM e-Business, with the autorization of the unit manager and with the specification of a valid justification. Workgroup AM e-Business will proceed to the deletion of the event, taking note of:
  - the justification of the deletion
  - the incident ID opened by the request of the user.

Document Number $\doteqdot$	Event or Beneficiary ⇔	Officer ⊖ Public	Entity Beneficiary ≑	Entity Country ≑	Beneficiary <sub>⇔</sub> Role	Sender Sender ⇒	Sender Organization <sup>⊕</sup>	Client 👙	Mail ⇔ Client	Gift Description <sup>⊕</sup>	Event Type <sup>⊕</sup>	Currency 🖨	Unitary ∀alue ≑	Quantity 🖨	Distribution ⇒ Date	Event Status <sup>⊕</sup>	RdS ≑	Delete Motivation ⇔
20	George Smith		DEF	Italia	Manager	UNIT C	Eni Spa	Mark Anderson	mark.anderson@eni.com	Trolley	Institutiona	I EUR	15,00	2,00	24.09.2015	Deleted	IM000001472985	Wrong Beneficiary
	: 1																	

 GdL AM e-Business deleted the event above, inserting such as 'RdS' the incident ID (IM000001472985) and such as 'Delete Motivation' the justification of the user that required the deletion (Wrong Beneficiary).



#### Hospitality Registry

The Hospitality Registry allows to insert, research and export records about all events of hospitality organized by the unit, management o society.

To open this registry, click on the entry **Assigment Registry > Hospitality Registry**.

e-Procurement	Home Log off
4	Search Events
<ul> <li>Assignment Registry</li> <li>Gift-promotional/institutional</li> </ul>	Search Clear filter
Hospitality Registry	ID Event Start Date from T
	Event End Date from To To
	Type Guest
	ACLSU V Official
	Place Company/Entity Organiser
	Hospitality register
	Row visible: 20 🗸 on 0 🗸 🖬 Add Event 💷 Download
	Document Number ÷     Event ÷     Event ÷     ACLSU ÷     Place ÷     Start Event ÷     End Event ÷     Officer ÷     Guests ÷     Guests ÷
	The table does not contain any entries



Search Events				
😰 Search 🛛 💞 Clear filter				
ID Event Event Type ACLSU Place	Start Date from End Date from Guest Official Company/Entity Organiser	Treatments Hospitality Delivered Cost from Destination Cost Event Status Show also Deleted	0,00 to 0,00	

- In the section '**Search Events**' it's possible to set the filter of research.
- The research is <u>case insensitive</u> (there isn't differences between uppercase and downcase characters) and uses <u>partial key</u> (search the string inside the records).

-E.g. Insert such filter 'Meeting' in the field **Event**, the research returns all records that contain the word meeting (without differences between uppercase and downcase characters)

• To run the search, click on the button 'Search'; to clan all filters click on 'Clear filter'.

**Deleted Event:** normally results don't include the deleted events; to show also deleted events, insert a flag into '**Show also Deleted**'.



The result of the research are shown in the area Hospitality Registry:

Hos	ospitality register																				
R	Row visible: 20 🔽 on 11 🗸 📑 Add Event 🔐 Download 📝 Confirm selection																				
	Ş	Document Number 👙	Event 🔤	Event Type ⇒	ACLSU 🔤	Place 🔤	Date Start Event	Date +	Public ÷	Number	Guests 🖨	Organizer	Person/Unit 👙	Client 🗘	Client 🕀	Hospitality Delivered	Currency 🖨	Cost 🔤	Cost	Status 🕀	
		19	Meeting	Meeting	Yes	Rome	15.10.2015	16.10.2015	Yes	2	- 22	Eni Spa	UNIT A	Will Smith	will.smith@eni.com	Hotel	EUR	200,00	CDC 1234	Draft	
		1 of 1 🗵 🖺																			

• The number of result pages are shown a the end of the list, in the left side.

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To switch to next page click on \boxed{\mathbf{z}}; to switch to the last page click on \boxed{\mathbf{z}}.
```

 To sort in ascending or descending order, in accordance to the content of a particular field (e.g. Event or Beneficiary), click on the arrows near the label of the field.







#### Hospitality Registry Results of research – Application Filter

 To filter the results in accordance to the content of one or more fields (e.g. Place), write the value (o just a piece with the simbol \*) in the rown below the column label and click on the button 'Enter' of the keyboard.

÷	Document Number $\Leftrightarrow$	Event 👙	Event Type	ACLSU 🔤	Place 🕀	Start Eve Date									
					*Milano*										
	14	Meeting	Meeting	Yes	Milano	09.07.2									
	13	Meeting	Meeting	Yes	Roma	15.07.2			Evampl	o. Rocoar	Posoarch the				
	10	Meeting	Meeting	Yes	Genova	24.03.2			'Milano'	$\alpha'$					
	7	Meeting	Meeting	Yes	Milano	23.03.2									
	6	Meeting	Meeting	Yes	Milano	24.03.2									
	1 of 1 🗵 🗵														
			÷	Document	Number 👙	Event 👙	Event Type	ACLSU 👙	Place 🜲	Start Event Date  ⇔	End Ev Date				
									*Milano*						
				1	4	Meeting	Meeting	Yes	Milano	09.07.2015	15.07.:				
				7	7	Meeting	Meeting	Yes	Milano	23.03.2015	24.03.:				
				6	3	Meeting	Meeting	Yes	Milano	24.03.2015	24.03.:				

 To clean filters, delete the value in the row and click on the button 'Enter' of the keyboard.



#### Hospitality Registry Result of research – Application of filter

#### To export the result of research, click on the button 'Download'.

Search	n Events															
p s	Search 🛛 🛷 Clear filter	]														
ID E	Event Meeting				Start End	Date from	0	iz to	5	Treatments	s Hospitality Delivered Cost fron	d catering	0,00 to	0,00		
	Туре					Guest					Destination Cos	t				
AC	CLSU yes 🗸					Official	~				Event Statu	s	$\overline{}$			- 1
Place Company/Entity Organiser Show																
Hospit	Hospitality register															
Row	Row visible: 20 🔽 on 5 🖂 📑 Add Event 🚉 Download 1 🖉 Confirm selection															
⇔	Document Number 🖨	Event ≑	Event Type <sup>⊕</sup>	ACLSU 🖨	Place 🕏	Start Event <sub>⇔</sub> Date	End Event Date ⇒	Officer ⊖	Guests Number <sup>⇔</sup>	Guests ≑	Company/Entity ☆ Organizer ♡	Person/Unit ≑	Client 🕀	Mail Client	÷	T Hospi
					*Milano*											
	14	Meeting	Meeting Meeting Y		Yes Milano 09.07.		15.07.2015	Yes	2		鼗 eni		Mario Rossi	mario.rossi@e	eni.com	
	7	Meeting Meeting Y		Yes	Milano 23.03.20		24.03.2015	Yes	2	-	Support Functions	UNITB	Mario Rossi	Mario.Rossi@	eni.com	
	6	Meeting	Meeting	Yes	Milano	24.03.2015	24.03.2015	Yes	1	22	Support Functions	UNITB	Giovanni Noli	giovanni.noli@	eni.com	
	Do you	want to o	pen or sav	/e hospital	ity_registe	r_20151102_	_180311.csv	(3,33 KB) fro	m <b>test-eb</b>	usiness.eni.i	it?	Open	Save 🖣	Cancel	×	
🗶   🛃 🤘	9 - (≅ -  ∓								hospitali	ty_register_2015	51102_180311.csv - Mie	crosoft Excel				
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A	A B (	с с	) E	F	G	Н	I	J K	L	М	N O	Р	Q F	R S	Т	1
1	Event type	ACLS	U Place	start I	Date End Da	ate Public Off	Guests Nu Firs	st name Last r	name Entity	Affi Country	E Role Treatm	en Currency	Value Publi	ic Off Company,	Person/l	Jr Clier
2	10 Meeting Mee	ting Yes	Geno	va #####	****	###	2 Gio	vanni Verd	DBG	Roma	Manager Alberg	o EUR	500	Support F	UNIDD	Giov
3	10 Meeting Mee	ting Yes	Geno	va #####	****	***	2 Gio	vanni Verd	DBG	Roma	Manager Taxi	EUR	200	Support F	UNIDD	Giov

18

#### Hospitality Registry Creation New Event

To create a new event, use the button 'Add Event'

Hos	pitality register														
Ro	Row visible: 20 v on 0 Add Event B Download Confirm selection														
Add New Event															
Save as draft Save as definitive Close															
Event				Cost											
Name		Guests Number	0 🚜 Guests List	Currency	EUR 🗸										
Туре		Company/Entity Organizer		Value	0,00										
ACLSU		Person/Unit		Destination Type	✓										
Place		Client		Destination											
Start Date		Mail Client													
End Date	E7	Treatments Hospitality Delivered													

Fill in every field of the form.

When each field has been filled in, it's possible to:

- 1. Cancel the operation pressing button 'Close'
- 2. Confirm the event with the button 'Save as definitive': in this case, once confirmed the event, it won't be changeable or deleteable by the employee. For the deletion of events already confirmed, please visit the section 'Deletion of event'.
- 3. To save a draft of the event, click on the button 'Save as draft': in this case, the draft will be available in the list of result in order to be edited, deleted or confirmed later.



#### Hospitality Registry Creation New Event

Add New Event	:								
🔏 Save as dr	aft 🔚 Save as defi	nitive 🔀 Close							
Event Name Type ACLSU Place Start Date End Date	Meeting Meeting Milano 20.10.2015 21.10.2015		Guests Number Company/Entity Organizer Person/Unit Client Mail Client Treatments Hospitality Delivered		2 × Guests	s List	Cost Currency Value Destination Type Destination	EUR V 0,00	]
Add New E	vent - Guests List	t		Ļ					=
Save Save	and Close 🛛 🔚 Sa	we 🛛 Close							
Guests	Number 2								
	First name	Last name	Entity Affiliation			Country Entity		Role	Public Officer
_	· · · · · ·								

In the field 'Guests Number', insert the number of guests of the event and click on the button Guests List. Another mask allows you to insert the information about guests. Once completed, click on 'Save'.



#### Hospitality Registry Creation New Event

	Add New Event - Gue	sts List				[	
	Save and Close	📕 Save 🔀 Clos	se				
	Guests Number	2					
	First name	Last name	Entity Affiliation	Country Entity	Role	Public Officer	
	Bill	White	ABC	Italia	Manager		
	Jo	Black	ABC	Italia	Manager		
							_
d New E	vent - Guests list - Costs			•			
Save :	and Close 🔚 Save 🛛 🗙 Cl	ose					
Partecij	pant Bill White						Cost
			Treatment		Currency	Value	
					EUR	0,00	

If you click on the icon 🔚 , a new mask with some details about treatments will open. It's necessary to specifiy the 'Treatment' and the related 'Value' for each guest.

To add more treatement for the same guest, click on the button `+ Cost'. To delete it, click on the icon  $\widehat{m}$ .

**NOTE**: The total values of the treatments (sum of the treatments specified for every guest) must be equal or smaller than the total value of the event specified in the first mask (slide 17). If this condition is not satisfied, an error message will be displayed.



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#### Hospitality Registry Change draft of events

Just drafts can be edit and/or delete. This events are included in the list of results and are mark by the status 'Draft'.

Hos	lospitality register															_				
Ro	Row visible: 20 🔽 on 1 🔽 🚦 Add Event all Download 💟 Confirm selection																			
4	Document Number 🕀	Event 🛱	Event Type <sup>⊕</sup>	ACLSU 🗘	Place ≑	Start Event <sub>⇔</sub> Date	End Event Date	Officer Public <sup>⊕</sup>	Guests Number <sup>⊕</sup>	Guests 🖨	Company/Entity ⊖ Organizer	Person/Unit ≑	Client 🔤	Mail Client  ⇔	Treatments ⇔ Hospitality Delivered	Currency 🖨	Cost ≑	Destination Cost  ⇔	Event Status ⇒	
	19	Meeting	Meeting	Yes	Rome	15.10.2015	16.10.2015	Yes	2	<b>44</b>	Eni Spa	UNIT A	Will Smith	will.smith@eni.com	Hotel	EUR	200,00	CDC 1234	Draft	
E	▲ 1 of 1 ▼ ₹																			

To delete an event in status 'Draft', click on the icon f'To change the event in status 'Draft', click on the icon  $\checkmark$ 

To confirm an event in status 'Draft', it will be two options:

- 1. Click on the icon 🧪 and on the button 'Save as definitive'
- 2. Select the event to confirm and click on ' Confirm selection'.



#### Hospitality Registry Deletion of event

- The deletion of an event in status SAVED must be asked to the GdL AM e-Business, with the autorization of the unit manager and insert a valid justification. GdL AM e-Business will be proceed to the deletion of the event, taking note of:
  - the justification of the deletion

lospitality register	pitality register															Ē					
Row visible: 20 💌	ow visible: 20 🔽 on 1 🔽 👔 Add Event an Download 🜠 Confirm selection																				
Document Number 🕀	Event 🖨	Event Type	ACLSU ≑	Place 👙	Start Event Date	End Event Date  ⇔	Officer ⊖	Guests Number <sup>⊕</sup>	Guests ≑	Company/Entity ⊖ Organizer	Person/Unit 👙	Client 🖨	Mail Client ⇔	Treatments Hospitality Delivered <sup>⇔</sup>	Currency 🖨	Cost ≑	Destination Cost  ⇔	Event Status ≑	RdS ≑	Delete Motivation <sup>⊕</sup>	
																					1
19	Meeting	Meeting	Yes	Rome	15.10.2015	16.10.2015	Yes	2	2	Eni Spa	UNIT A	Will Smith	will.smith@eni.com	Hotel	EUR	200,00	CDC 1234	Deleted	12345	Wrong value	

- the incident ID opened by the request of the user.

 GdL AM e-Business deleted the event above, inserting such as 'RdS' the incident ID (12345) and such as 'Wrong value' the justification of the user that required the deletion (Wrong Value).



#### Exit from e-Procurement Service



To exit from the e-Procurement Service, it's necessary to:

- Click on the button Logoff
- Don't click on the button



For information and support please call the e-Business Service

Contact Center available both by telephone and via e-mail.

Please find our support contact details and working times on the Eni Service portal.



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