



# Eni eBusiness Cloud Services

## Application Navigation Manual

Version 08/2026



Dear User,  
this manual illustrates the navigation sections of the eBusiness Cloud  
system's Welcome Application.

We recommend taking a few minutes to read through this guide to get  
the most out of the service.

# Summary



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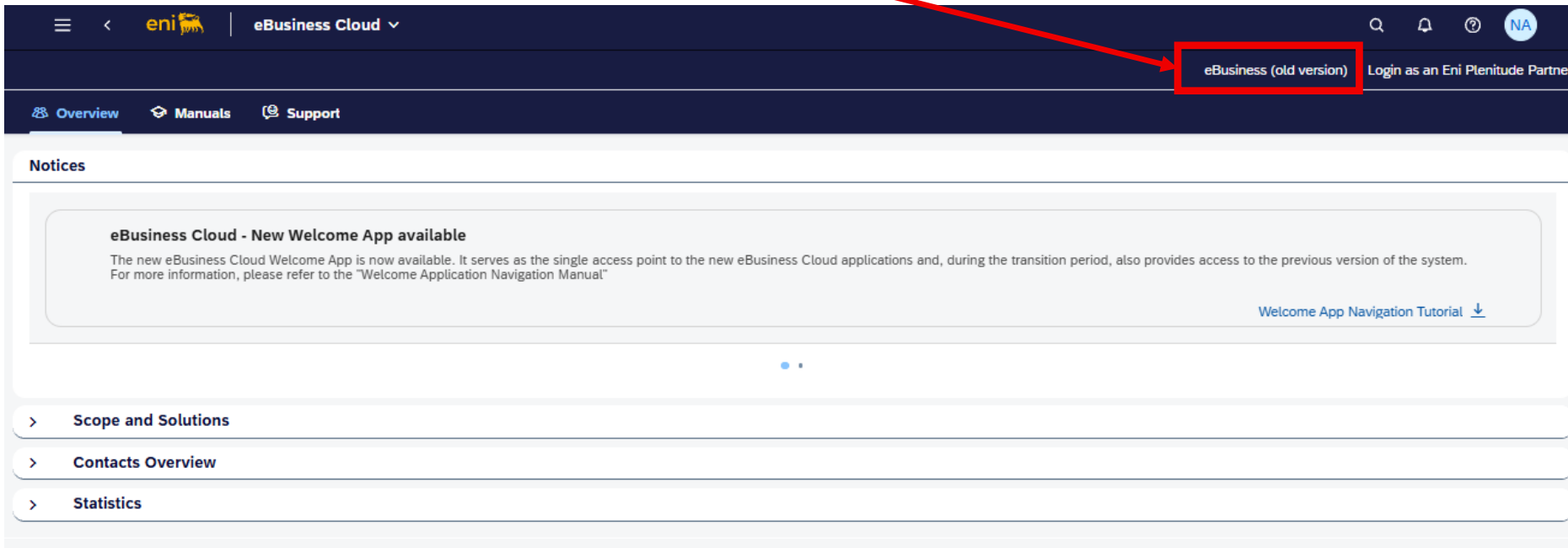


## 01.1 - Access to the previous eBusiness version

To access the eBusiness Cloud Services portal, navigate to the following [Link](#)

The new access point to the eBusiness Cloud Services platform features:

- Informational sections covering both the eBusiness Cloud applications and the previous eBusiness version applications
- Eni Plenitude Partner – Order Portal Access
- The access link to the previous eBusiness version



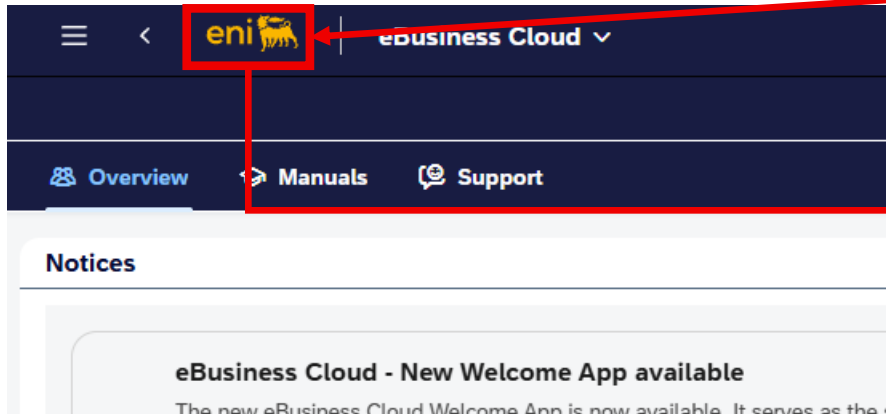
Through this link you can access all the previous eBusiness version applications, including **pre-order** processes for:

- Catalog requests
- eContest/eSourcing
- Field ticket
- Promotional/VIP Gifts
- P2P
- Estimates

## 01.2 - Access to the new eBusiness Cloud services

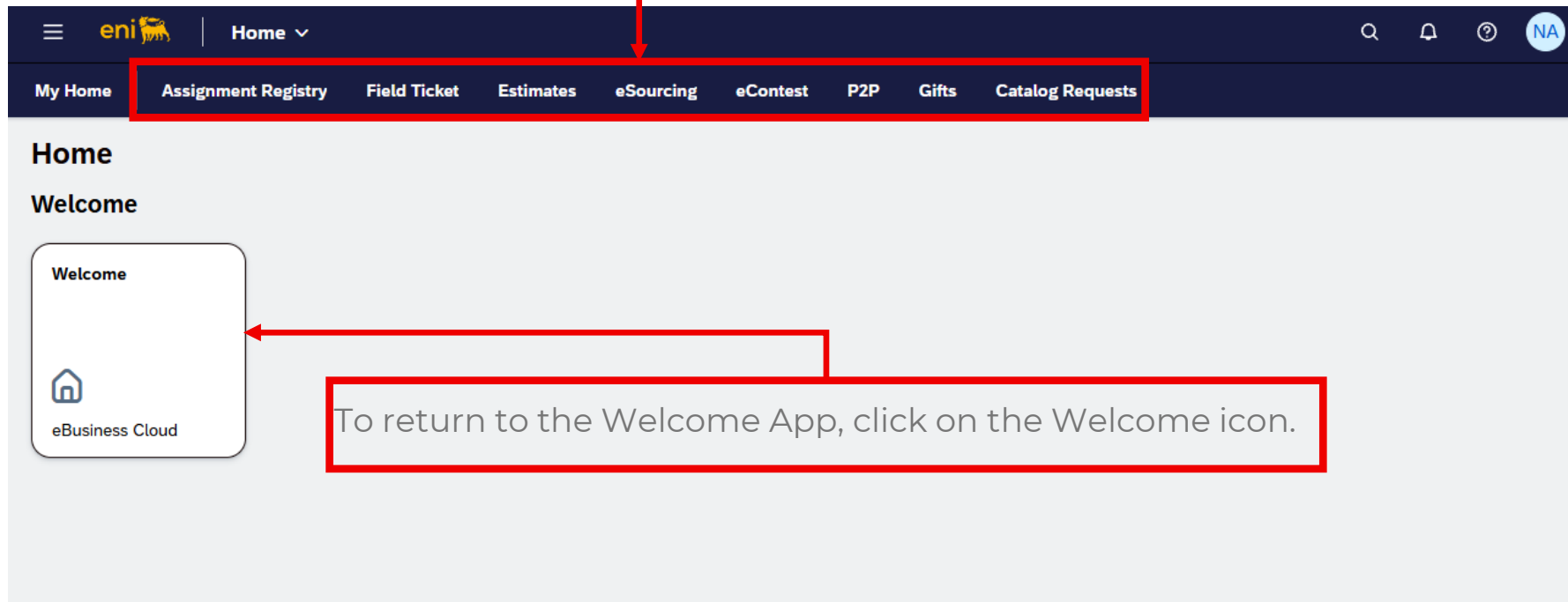


To access the new eBusiness Cloud applications: click on the logo  in the top left corner of the navigation page:



The system will update the navigation page to display the new eBusiness Cloud applications based on the user's specific access rights.

In the example shown, the user is enabled for the new eBusiness Cloud processes for the following activities:  
Assignment Registry  
Post-Order Confirmations for Field Ticket  
/Estimates/eSourcing/ eContest/P2P/Gifts/Catalog Requests



To return to the Welcome App, click on the Welcome icon.

## 02 – Overview Section



The information available in the Overview section of the Welcome App is as follows:

- Notices → service information alerts
- Scope & Solutions → descriptions of the services and solutions within the eBusiness Cloud scopeContact
- Contact overview → list of contacts (Client Managers and data owners) for the applications within the eBusiness Cloud scope
- Statistics → up-to-date figures and statistics on eBusiness Cloud application usage

### Notices

#### Notices

#### ▼ Scope and Solutions

### Scope and Solutions

### Contacts Overview

#### ▼ Contacts Overview

Company/Division

Versalis Oilfield Solutions

### Statistics

#### ▼ Numerical Data



Data refers to the period 01/01/2025 - 31/12/2025

Format

Catalog Contracts

Electronic Orders

## 03 – Manuals Section



The Manuals section contains documentation for all eBusiness Cloud applications, as well as documentation related to the previous eBusiness version applications.

To search for manuals specific to a single application and/or business processes available in eBusiness, you can search the documentation by:

- Single process or multiple processes
- Description

Once the manual(s) of interest have been identified, they can be downloaded locally using the dedicated download function.

The screenshot shows the eBusiness Cloud interface. The top navigation bar includes the Eni logo and 'eBusiness Cloud' dropdown. The main navigation has 'Overview', 'Manuals', and 'Support'. A search bar is located at the top right. A sidebar on the left contains 'Search Filters' with a list of checkboxes for various applications and processes. The main content area features a large image with a circuit pattern. Below this, a table titled 'Manuals & Videos' lists documents. The table has columns for 'Name' and 'Description'. The first row is 'Electronic Catalog'. The second row is 'Cookie Policy EN.pdf'. The third row is 'Legal Notices EN.pdf'. A red box highlights the download icon (a downward arrow) in the rightmost column of the table. A red arrow points from the search bar area to the download icon.

| <input type="checkbox"/> | Name               | Description          | Download |
|--------------------------|--------------------|----------------------|----------|
| <input type="checkbox"/> | Electronic Catalog |                      |          |
| <input type="checkbox"/> | PDF                | Cookie Policy EN.pdf |          |
| <input type="checkbox"/> | PDF                | Legal Notices EN.pdf |          |

## 04 – Support Section

The Support section contains information on:

- Contacts and methods for reaching eBusiness Cloud support
- Download of the technical system requirements document needed to use the eBusiness applications



**Support**

**Email**  
ebusiness.support@eni.com

**Phone**  
+39 0237006070

**Working Hours**  
From Monday to Friday  
from 08:30 to 18:00 CET - Italian, English, French  
from 18:00 to 23:00 CET - English  
Sunday  
from 09:00 to 17:00 CET - English

**Contacts**  
For information or support requests, please contact the Eni e-Business Services Contact Center, available both by phone and email.

**New User Enablement**  
For information or support requests, please contact the Eni eBusiness Services Contact Center, available both by phone and email.

**Technical Requirements**  
Clicking the button below you can download a document containing the minimum and recommended technical specifications for the correct use of eBusiness services.

[Download](#)



## 05 – Copyright e trademark



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For Copyright and Trademark information, please refer to the Service Portal..



Thank you